

Terms & Conditions of the Promotion

“Buy 2 Koala – better price”

§1 Definitions

Organizer – SQUIRREL GEAR spółka z ograniczoną odpowiedzialnością, registered in Potaśnia (63-500), ul. Czereśniowa 22, NIP: 5140367571, KRS: 0001212365, e-mail: hello@squirrelgear.eu

Store – online store operated by the Organizer at: <https://squirrelgear.eu/>

Customer – a natural person, including a Consumer, making a purchase in the Store.

Consumer – a natural person acting for purposes outside their business activity.

Product – Koala leash covered by the Promotion.

Promotion – sales campaign “Buy 2 Koala – better price” described in these Terms.

§2 General provisions

These Terms define the rules of participation in the Promotion.

The Promotion is valid in the Store for the period indicated on the Store’s website or until stocks last.

The Promotion is temporary and may be changed or terminated by the Organizer at any time, without affecting orders already placed.

The Promotion applies to retail sales (B2C) unless stated otherwise.

§3 Promotion rules

The regular price of the Product is **€29.99 gross per unit**.

Within the Promotion, when purchasing at least two (2) units, the unit price is **€23.90 gross per unit**.

The promotional price applies to each full pair of Products (2, 4, 6 units, etc.).

If the number of units is odd (e.g. 3 or 5), one unit is charged at the regular price.

The Promotion cannot be combined with other discounts, promotions, or coupon codes unless stated otherwise.

§4 Lowest price information (Omnibus Directive)

The lowest price of the Product within 30 days before the Promotion is displayed on the product page in the Store.

SQUIRREL GEAR spółka z ograniczoną odpowiedzialnością | ul. Czereśniowa 22, 63-500 Potaśnia | KRS: 0001212365 | NIP: 5140367571 | Sąd Rejonowy Poznań – Nowe Miasto i Wilda w Poznaniu, IX Wydział Gospodarczy | kapitał zakładowy: 5 000 zł (w pełni opłacony) | e-mail: hello@squirrelgear.eu

§5 Returns (withdrawal from contract)

Consumers have the right to withdraw from the contract within 14 days in accordance with applicable law and the Store's terms.

In case of partial returns:

- a) returning all Products results in a full refund,
- b) returning part of the order results in recalculation of the order value according to Promotion rules.

In particular:

- a) each remaining pair is priced at **€23.90 per unit**,
- b) unpaired units are priced at **€29.99 per unit**.

The refund equals the difference between the amount paid and the recalculated value of retained Products.

Example:

Purchase of 4 units ($4 \times €23.90 = €95.60$), return of 1 unit:
→ remaining: 2 units at promo price + 1 unit at regular price
→ value: €77.79
→ refund: €17.81

Refunds are made using the original payment method unless agreed otherwise.

Recalculation does not limit the Consumer's withdrawal right but reflects Promotion conditions.

§6 Complaints

Products are covered by legal conformity liability.

Complaints may be submitted via e-mail or in writing.

They will be processed within 14 days.

§7 Final provisions

These Terms are available on the Store's website.

The Organizer may amend the Terms for valid reasons without affecting existing orders.

Polish law applies, in particular consumer protection and civil law regulations.